



Electronic Engine Control Limited Warranty (Standard)

Electronic Engine controls sold by Glendinning Products, Inc. ("Glendinning") are designed and manufactured by experienced engineers and technicians. Glendinning warrants to the original purchaser that Glendinning products have been manufactured free from defects in material and workmanship for one (1) year from the date that they are placed in service.

Any Electronic Engine Control product or component which fails during the warranty period will - at the option of Glendinning Products - be repaired or replaced at no charge to the customer, subject to the provisions which follow. This warranty does not apply to any product malfunction which may be caused by improper installation, damage caused by an external source (lightning or power spike of other origin), unreasonable use, misuse, or repair or service by unauthorized persons. Furthermore, the determination of whether the product is defective is at the sole discretion of Glendinning Products.

The sole responsibility of Glendinning under this warranty is limited to the repair or replacement of product which is, in Glendinning's opinion, defective.

Warranty Period

One (1) year from the date that the product is placed into service, Repair or replacement of the product, at the option of Glendinning. No allowance for labor associated with the repair.

Note: The time that the product is "placed in service" is assumed to start on the day that the boat has completed sea trials following the installation of the Electronic Engine Control, but not more than 2 months after the product is purchased by the end user.. For OEM installations, the boat will have been deemed to be "in service", and the warranty period will begin, when the boat leaves the manufacturer's facility.

Warranty Service

The following procedure should be followed when a product is suspected to be defective:

- 1) If a potential problem or defect is identified by a customer, Glendinning Marine Products should be contacted at the earliest opportunity to discuss product troubleshooting and repair procedures.
- 2) Glendinning will determine the most effective method of troubleshooting or repair and will provide assistance to the customer in getting the product repaired.
- 3) Prior to returning any part to the factory, an RMA (Return Material Authorization) must be obtained by calling Glendinning. Return the product freight prepaid to the Glendinning factory at the address listed on this warranty, with the RMA number marked clearly on the outside of the box.
- 4) If Glendinning determines that a defect exists in the product which is covered by warranty, Glendinning will, at its option, either repair or replace the defective part or product.
- 5) Repair or replacement during the warranty period will not extend the warranty.

Not Covered

The following will not be covered under warranty

- 1) Adjustment or calibration of any Glendinning product, and / or associated equipment which may include but is not limited to push-pull cables, engine governor or carburetor, transmission, or trolling valve.
- 2) Damage caused by acts of God, war or civil insurrection, accidents, lightning strikes (on the boat or in proximity to the boat), improper installation, or handling or improper storage area.
- 3) Damage due to faulty repairs performed by an unauthorized service representative.

(Continued on page 2)

Glendinning Products LLC

740 Century Circle, Conway, SC 29526 USA

Website: www.glendinningprods.com

Email: service@glendinningprods.com

Phone: +1.843.399.6146

Fax: +1.843.399.5005

Effective January 01, 2023



(Continued on page 1)

- 4) Damage due to conditions, modifications, or installation contrary to published specifications or recommendations. The purchaser shall be solely responsible for determining suitability for the use of Glendinning products.
- 5) Charges related to initial product installation or product startup and testing.
- 6) Battery service including labor charges related to battery service.
- 7) Rental of equipment during performance of warranty repairs.
- 8) Unauthorized repair shop labor, without prior authorization from Glendinning.

NOTE

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, OBLIGATIONS OR LIABILITIES ON THE PART OF GLENDINNING AND WILL BE THE CUSTOMER'S EXCLUSIVE REMEDY EXCEPT FOR ANY APPLICABLE IMPLIED WARRANTIES UNDER STATE LAW WHICH ARE HEREBY LIMITED IN DURATION TO TWO YEARS FROM THE DATE OF ORIGINAL PURCHASE. IN NO EVENT WILL GLENDINNING BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, NOR FOR LOSS OF TIME TO THE USER WHILE THE PRODUCT IS INOPERATIVE, NOR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY RELATED TO THE PRODUCTS.

Some states do not allow limitations on an implied warranty, or the exclusion of incidental or consequential damages, so the above exclusions may not apply to you. You may also have other rights which vary from state to state.