



# VISION CARE CLAIM FORM

Mail Completed Claim Forms to:  
The Address on the back of your ID Card

## PART I — PATIENT & MEMBER INFORMATION (To be completed by member) (Please print or type)

1. PATIENT'S NAME (first name, middle initial, last name)	2. Patient's Relationship to member Self    Spouse    Child    Other	3. Patient's Date of Birth    Age	4. Patient's Sex: Male <input type="checkbox"/> Female <input type="checkbox"/>
5. MEMBER'S NAME (first name, middle initial, last name)	6. Is patient a full-time student 19 years of age or over? No <input type="checkbox"/> Yes <input type="checkbox"/>		7. Name of School
8. MEMBER'S STREET ADDRESS <input type="checkbox"/> Check here if new address	9. Member's Identification No. (Shown on your ID card)		
10. CITY                  STATE                  ZIP	12. Do you or your spouse have other medical/vision coverage? No <input type="checkbox"/> Yes <input type="checkbox"/>		
11. EMPLOYER./GROUP NAME	If YES, please attach the "Explanation of Benefits" form showing the action taken by the other insurance company and complete the following:  Member's Name: _____ Member's Date of Birth: _____ Name of Other Benefits Administrator: _____ Location of Other Benefits Administrator: _____  Member's Employer: _____ Contract/Social Security No: _____		
13. GROUP NO.			
14. Is treatment due to an accident? No <input type="checkbox"/> Yes <input type="checkbox"/> If YES, give date of accident _____ Give brief description, when, where & how?	See instructions "NOTE" on back.  B. I certify that I paid the provider's charge in full and would like HealthSCOPE Benefits to issue payment to me. <span style="float:right">Check one box only</span> <input type="checkbox"/>  I authorize HealthSCOPE Benefits to issue payment to the provider indicated on this claim. <input type="checkbox"/>  _____ Member or Authorized Person's Signature (Date)		
15. Member of Authorized Person's Signature	A. I authorize release to HealthSCOPE Benefits, any and all information pertaining to this claim. I certify that the information provided is true and complete.  _____ Member of Authorized Person's Signature (Date)		

## PART II—TO BE COMPLETED BY PROVIDER OF SERVICES

Date of Service	Description of Services Or Supplies	Single OD	Vision OS	Bifocal OD	Bifocal OS	Trifocal OD	Trifocal OS	Lenticular OD	Lenticular OS	Contacts OD	Contacts OS	CHARGES
	Please Check Type of Lens Dispensed →											
	FRAME											
	EXAM											
DIAGNOSIS:				REFRACTION RX:							Total Charge	
Provider's Name, Address, Zip & Telephone No.										Additional Comments:		
I certify that these services have been performed and that supplied have been dispensed.												
Signature of Provider										Date		
Federal Tax ID No.								Suffix				
For Carrier Use Only:												

## CLAIM FILING INSTRUCTIONS

### MEMBER:

1. Complete all items in Part I.
2. After you complete Part I, give this form to your provider to complete Part II.
3. Payment will automatically be issued to the provider if they are a HealthSCOPE Benefits Provider. If you have paid the bill in full, check the box in 15B and HealthSCOPE Benefits will issue the payment to you instead.
4. If you have any questions about filing a claim, please call the Customer Care number on your ID card.
5. Submit the completed claim form and itemized bill to the address listed on the ID card.

### CLEAN CLAIM

A “clean claim” means a completed vision claim form and an itemized bill. If the provider doesn’t complete this claim form, a clean claim should include the following:

- The provider’s name and tax ID number;
- The date of service and the procedure codes with the provider’s billed charge;
- The name of the your employer;
- The policy number and member ID on the ID card;
- The employee’s name and home address;
- The patient’s date of birth.

A clean claim does not include a claim with missing information or claims for coordination of benefits.

### TIMELY FILING

Timely Filing Limits can be found in your SPD under the section titled “When Health Claims Must Be Filed”. You can also contact the Customer Care team at the number listed on your ID card for help to find out your plan’s timely filing requirement. The SPD and the Customer Care team number can also be found on the website at [www.healthscopebenefits.com](http://www.healthscopebenefits.com).